

Commercial 10-Year Limited Warranty for Canada

HanStone Canada, a division of Hanwha L&C Canada Inc. (hereunder "HanStone Canada") warrants to the original purchaser in Canada that its product HanStone Quartz shall be free from defect in material under normal use and service, for ten (10) years from date of installation to the original purchaser. HanStone Canada, at its discretion, will provide material only to repair or replace product failures due to manufacturing defect during the 10 years following initial installation.

The professional fabricator/installer is responsible to inspect the HanStone Quartz material before fabricating and/or installing the HanStone Quartz product. It is also the end user's responsibility to inspect the finished product before permanent installation. The user of HanStone Quartz product assumes full liability for usage of HanStone Quartz. This warranty applies to HanStone Quartz Surface product only for interior, commercial application(s) in Canada. This warranty is non-transferable and is void unless the product has been paid for in full.

Exclusions for HanStone Quartz Commercial 10-year Limited Warranty:

- Failure to comply with HanStone Canada's recommended storage, handling, usage, fabrication/installation guide, and Care & Maintenance guidelines.
- Fabrication or installation error.
- Any harm, loss, injury, liability, or any expense, including, not limited to, labour, associated with original installation or repair or replacement.
- Damages caused by accidents, abuse, misuse, exposure to extreme heat, act of nature, job site conditions, or structural movement.

- Installed HanStone Quartz product that is removed from its original place of installation.
- Seam appearance or performance.
- Colour variance or minor conditions such as stains or water spots.
- Materials or product produced by other manufacturers, whether or not used in association with HanStone Quartz.
- Without limitation, any indirect, punitive, or consequential damage or loss.
- Any warranty or representation made on behalf of HanStone Canada by a third party without authorization by HanStone Canada.
- Products purchased from unauthorized dealer or reseller.

No other warranties, express or implied, are made, including merchantability or fitness for a particular purpose. Except as provided herein, HanStone Canada is not liable for any loss or direct, incidental, or consequential damages as a result of the inability to use HanStone Quartz.

To obtain service under this warranty, first contact the source from which the HanStone Quartz product was originally purchased. In addition, HanStone Canada or its authorized agents must be permitted to inspect the HanStone Quartz product being claimed under this warranty, with full cooperation by the party requesting service under this warranty.

For more information, please contact: warranty@hanstone.ca