

A close-up photograph of a ram's head, focusing on its large, textured, spiraling horns and its brown eye. The ram's fur is a mix of brown and tan. The background is a soft, out-of-focus landscape.

HanStone
Quartz

NATURALLY CANADIAN™

Care And Maintenance

Thank You For Purchasing HanStone Quartz; Locally Made And Inspired By Nature.

HanStone Canada is proud to provide our clients with a Lifetime Residential Warranty and a 10 Year Commercial Warranty. Please visit [HanStone.ca](https://www.hanstone.ca) to register.

HanStone is a hard, non-porous, natural quartz surface that makes cleaning quick and easy. With proper care and maintenance, and some industry tips and tricks, hard-to-clean stains, spills and messes can now be a thing of the past.





Musk Ox in Snow Storm, Banks Island, British Columbia

1. Daily Cleaning



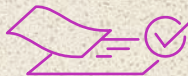
HanStone recommends:

Option 1

Soap and water

Option 2

Rubbing alcohol and water solution



Tip: Always use a non-abrasive cloth when cleaning to avoid dulling your surface.



NOTE:

Acetone is NEVER to be used on your surface as dull spots can occur and is not covered under warranty.

**DO NOT USE SEALANTS
ON YOUR COUNTERTOP.**

2. Natural Oils and Synthetic Oils

(Olive Oil, Canola Oil, etc.)

Oils on any counter can leave the finish looking tarnished and reflect light unpleasantly.



HanStone recommends:

Option 1

Soap and water

Option 2

Use a mild, alcohol based degreaser such as Simple Green® All Purpose Cleaner or rubbing alcohol.

3. Cosmetics

(Hair Shampoo, Creams, Makeup, etc.)

Staining resulting from cosmetic products can make anyone panic. Not to worry, we can help.



HanStone recommends:

Option 1

Soap and water

Option 2

Apply hydrogen peroxide max 30% concentration then rinse with water and wipe.*

Option 3

Rubbing alcohol



***Tip:** Remove any residue from the hydrogen peroxide solution after cleaning to avoid any changes to HanStone's brilliant surface.

4. Metals

(Kitchen Tools, Metal Pots and Belt Buckle Marks)

Metal marks on a quartz surface can often be confused for scratches. Such marks can be easily removed using simple methods.



HanStone recommends:

A white latex eraser—delicately rub the eraser on the affected area. Once the stain is gone, clean the surface with one of the daily cleaning solutions as recommended.*



***Tip:** When cleaning any surface, the rule of thumb is to never apply pressure that is heavier than the natural weight of your hand. Otherwise, you can cause dull spots.

5. Metal Rust Stains



HanStone recommends:

Step 1

Soak a cloth with oxalic acid or Bar Keepers Friend and apply on top of the stain for 10 minutes.

Step 2

If the stain persists, re-apply but do not leave on longer than 30 minutes.

Step 3

Once stain is removed, clean surface with water alone or a soap and water solution.

6. Ink

(Water or Oil Based Markers, Paint, Print from Supermarket Bags)



HanStone recommends:

Option 1

Gently apply rubbing alcohol to the stain. Stain should lift.

Option 2

For stubborn stains, soak a cloth with 50% bleach concentration. Leave on top of stain for 10 minutes. If the stain persists, re-apply but do not leave on for longer than 30 minutes.

7. Food Colouring

(Herbs and Spices, Red Wine, Mustard, Coffee and Tea, Fruits)



HanStone recommends:

Option 1

Soap and water or rubbing alcohol and water solution

Option 2

Soak a cloth with 50% bleach concentration. Leave on top of stain for 10 minutes. If stain persists, re-apply but do not leave on for longer than 30 minutes.

Option 3

Apply hydrogen peroxide max 30% concentration. Rinse with water and wipe the surface.

8. Other Stubborn Stains:

Blood



HanStone recommends:

Apply hydrogen peroxide max 30% concentration then rinse with water and wipe the surface.

Silicone



HanStone recommends:

Option 1

Rubbing alcohol

Option 2

DAP® silicone remover

Candle Wax



HanStone recommends:

Option 1

Rubbing alcohol

Option 2

Mild alcohol based degreaser such as Simple Green® All Purpose Cleaner.

Adhesives



HanStone recommends:

Option 1

Simple Green® All Purpose Cleaner

Option 2

Rubbing alcohol

Option 3

Methol hydrate

Soap Stains



HanStone recommends:

Mild alcohol based degreaser such as Simple Green® All Purpose Cleaner.

Hard Water Deposits



HanStone recommends:

Option 1

Vinegar

Option 2

Non-abrasive scale remover solution

We hope our quick and easy guide has provided you with some simple industry approved and tested cleaning solutions to keep your quartz looking beautiful, clean and naturally Canadian.

For more information, please visit [HanStone.ca](https://www.hanstone.ca)



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